

## Ten Important Questions to ask A Mold Remediation Company

1. What certifications do you hold that highlight your expertise as a mold remediation specialist?
2. Your mold test results differ from the other testing I've received. I would like to understand why the results are different. Can you provide any information about your testing methods or data about its accuracy?
3. I want to avoid a situation where my mold problem resurfaces in the weeks or months following your services. Do you guarantee your work, and what are the terms of that guarantee?
4. How up-to-date is the technology you use in your process?
5. Does your remediation process address my entire indoor space or just the area with visible mold? Suppose you only treat the area with visible mold. What is the likelihood that I might discover a new or unnoticed mold problem elsewhere in my space?
6. Does your remediation process also address mold spores and other mold byproducts (such as mycotoxins) in my air?
7. What guidelines do you use to determine that the mold or moisture levels in my space are at the safest levels?
8. I am hypersensitive to mold. What practices or protocols will you use to ensure that I won't continue to experience any symptoms once you leave?
9. What is your experience addressing indoor air quality? To what degree can we expect your mold remediation service to improve our air quality?
10. Are you a MAS (Multiple Award Scheduler) with the GSA (U. S. General Services Administration)?